



Mr Colin Barber  
Chairman  
Brentwood Chamber of Commerce  
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44 High Street  
Brentwood  
Essex  
CM14 4AJ

Crossrail Communications  
Team  
Enterprise House  
167-169 Westbourne Terrace  
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12 April 2017

Dear Mr Barber,

**Re: Crossrail Project – Shenfield**

I am writing in response to your letter dated 3 April 2017 which outlined a number of concerns about the impact of Crossrail project works on Shenfield businesses.

Network Rail is delivering works for Crossrail to upgrade the Great Eastern Main Line in preparation for the introduction of new trains from late May 2017 and the start of Elizabeth line services from December 2018. This work includes alterations to the busy rail junction at Shenfield, construction of a new platform and three new sidings as well as improvements to overhead line structures and signals.

I would like to reassure you that we recognise the challenges being faced by businesses in Shenfield during these works and have actively engaged with the business community to minimise the impacts. Following public consultation in 2015, a temporary rail access point at Officer's Meadow has removed the need for a significant volume of construction vehicles from using Shenfield High Street.

I am pleased to advise you that the majority of our works in the Shenfield area will conclude next month ready for the introduction of new trains and the return of TfL Rail train services to Shenfield. Daily replacement bus services for TfL Rail will no longer be required once services resume in late May.

Your letter raised a number of points and I am able to address these as follows:

- 1) Network Rail's contractors have provided construction workers with a park and ride scheme to encourage parking outside of Shenfield busy town centre and a shuttle service to ferry workers to and from the worksites.

- 2) Transport for London (TfL) worked with Essex County Council to agree the locations for the replacement bus stops at both Brentwood and Shenfield and also the turning manoeuvres. Since January, TfL have continued to review the number of standby buses required and have taken seven per day out of service.
- 3) TfL will continue to work with their bus operator to ensure that their drivers only use the layby outside the Co-op for dropping-off customers and park the buses further down Rayleigh Road (near Mount Pleasant) when they are not in service.
- 4) Greater Anglia is aware of your concerns. They have advised that they will brief their bus drivers to not stop their buses or vehicles on lanes with double yellow lines.
- 5) TfL Rail train services will return to Shenfield in late May following completion of major track work. Daily replacement bus services for TfL Rail will no longer be required once services resume. There will still be some weekends where TfL will need to use replacement bus services and they will continue to work with Essex County Council to agree where the buses will drop off and pick up customers.

I trust that this response is helpful to you and your members. Should you require any further information, please do not hesitate to contact me on [stephen.deaville@networkrail.co.uk](mailto:stephen.deaville@networkrail.co.uk) or call 07734 647627.

Yours sincerely,

Stephen Deaville  
Communications Manager (Crossrail)  
Network Rail

Copied to:

Rt Hon Sir Eric Pickles MP  
Councillor Louise McKinlay, Leader of Brentwood Borough Council

Chief Executive, Crossrail Limited  
Commissioner, Transport for London  
Chief Executive, Greater Anglia  
Chief Executive, Brentwood Borough Council